

1B5N21150

(Pages : 2)

Reg. No:.....

Name:

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE

Fifth Semester BBA Degree Examination, November 2021

BBA5B07 – Human Resources Management

(2019 Admission onwards)

Time: 2 ½ hours

Max. Marks: 80

PART A

All questions can be attended.

Each question carries 2 marks.

- 1 What is HRM?
- 2 Describe Human Capital.
- 3 What is ESOP?
- 4 What do you mean by Virtual HR?
- 5 What is HR Audit?
- 6 What is Job Enlargement?
- 7 Describe Skill Inventory.
- 8 What is E-recruitment.
- 9 Describe 360 degree Appraisal.
- 10 What do you mean by Performance Assessment.
- 11 Define Salary.
- 12 What is Career Development.
- 13 What is Work-Life balance.
- 14 What is On the Job Training?
- 15 Describe retention.

(15 x 2 = 30 , Maximum ceiling 25 marks)

PART B

All questions can be attended.
Each question carries 5 marks.

16. What is E-HRM? How do web based HR activities differ from the conventional personal management functions.
17. What are the approaches to HRM evaluation?
18. What are transfers? What are the different types of transfers.
19. Describe the component of executive remuneration.
20. Define 'incentives'. Bring out their advantages and limitations.
21. What do you understand by employee compensation? What is its significance.
22. Explain the appraisal process?
23. Write short notes on (a) Case Study (b) Sensitivity Training

(8 x 5 = 40, Maximum ceiling 35 marks)

PART C

Answer any two questions

24. Define Selection. Explain the process of Selection.
25. Explain the recruitment process.
26. What do you mean by Job Analysis.
27. Explain the barriers to HRP. Bring out the requisites for effective planning.

(2 x 10 = 20 Marks)

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Reg. No:.....

Name:

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE
Fifth Semester BBA Degree Examination, November 2021

BBA5B08 – Business Research Methods

(2019 Admission onwards)

Time: 2 hours

Max. Marks: 60

PART A

**All questions can be attended.
Each question carries 2 marks.**

1. What is business research?
2. What do you mean by variable?
3. What is meant by hypotheses?
4. State the meaning of research design
5. State the various types of survey
6. What is meant by citation?
7. Define index number
8. What is frequency table?
9. What do you mean by descriptive analysis?
10. State the meaning of dependent and independent variables
11. What is pilot study?
12. Discuss the meaning of bibliography and references

(12 x 2 = 24, Maximum ceiling 20 marks)

PART B

**All questions can be attended.
Each question carries 5 marks.**

13. Discuss the different types of hypotheses
14. Explain the stages in processing of data
15. What are the different types of research reports?
16. What is secondary data? What are its sources?
17. Discuss the steps in developing a research design
18. What do you mean by scaling? Discuss its types
19. Explain the qualities of a good research report

(7 x 5 = 35, Maximum ceiling 30 marks)

PART C
Answer any one question

- 20. What is sampling? Explain the different methods of sampling
- 21. Discuss questionnaire and interview schedule. Explain the essential of a good survey instrument

(1 x 10 = 10marks)

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(Pages : 2)

Reg. No:.....

Name:

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE

Fifth Semester BBA Degree Examination, November 2021

BBA5B09 – Operations Management

(2019 Admission onwards)

Time: 2 ½ hours

Max. Marks: 80

PART A

**All questions can be attended.
Each question carries 2 marks.**

1. What is operations strategy?
2. Define factory layout.
3. What is operations management?
4. What is motion study?
5. What do you mean by process design?
6. What is EOQ?
7. What is quality planning?
8. What is MRP?
9. What is histogram?
10. What is kaizen?
11. What do you mean by quality circles?
12. What is pareto diagram?
13. What is material handling?
14. Define work measurement.
15. What is capacity bottleneck?

(15 x 2 = 30, Maximum ceiling 25 marks)

PART B

**All questions can be attended.
Each question carries 5 marks.**

16. What are the different types of control chart?
17. What are the steps involved in work measurement?
18. Explain the scope of operations management.
19. What is six sigma? Explain its features.
20. Explain inventory classification models.
21. What is project process? State its features.
22. What are the main components of time study?
23. Discuss the factors that determine plant location.

(8 x 5 = 40, Maximum ceiling 35 marks)

PART C

Answer any two questions

24. What is quality circles? Explain its objectives and benefits.
25. Explain the historical evolution of operations management.
26. What is plant layout? Discuss the various factors to be considered in plant layout.
27. Discuss the different methods of capacity planning.

(2 x 10 = 20 marks)

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Reg. No:.....

Name:

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE

Fifth Semester BBA Degree Examination, November 2021

BBA5B10 – Income Tax

(2019 Admission onwards)

Time: 2 ½ hours

Max. Marks: 80

PART A

All questions can be attended.

Each question carries 2 marks.

1. What is meant by vacancy allowance?
2. What is annual accretion?
3. Who is an assessee in default?
4. What do you mean by capital asset?
5. What is maximum marginal rate?
6. What do you understand by aggregation of income?
7. What is composite rent?
8. What is meant by less tax commercial securities?
9. What is the meaning of surcharge?
10. What is meant by casual income?
11. What is the treatment of cost of improvement while calculating taxable capital gain?
12. What is perquisite?
13. What is public provident fund?
14. What do you understand by clubbing of income?
15. Suresh is a government employee. He received salary ₹ 50,000 p.m., dearness allowance ₹ 55,000 p.m. and entertainment allowance ₹ 5,000 per month. Calculate the amount deductible for entertainment allowance.

(15 x 2=30, Maximum ceiling 25 Marks)

PART B

**All questions can be attended.
Each question carries 5 marks.**

16. What is agricultural income? Explain how you will determine partly agricultural income.
17. What is meant by pre-construction period? Describe the house property incomes that are not chargeable to tax.
18. An individual is in receipt of a salary of ₹ 14,000 p.m., 15% of which he contributes to recognized provident fund to which his employer contributes 14%. He is provided with a rent-free house by the employer in a town (population 12 lakh), the rental value of the house being ₹ 25,000 per annum and he also receives from his employer ₹12,000 as bonus. The amount of interest credited to his Provident Fund at 9% per annum is ₹9,000. Ascertain his taxable salary for the assessment year 2021-22.
19. An individual has submitted the following particulars of income for the assessment year 2021-22. Calculate the GTI of each member in the family.
- Sujan → Income from salary ₹1,55,000 Income from Business ₹ 2,30,000
Mrs.Sujan → Income from salary ₹ 3,65,000 Income from H.P ₹ 2,10,000
Arun (Minor son) → Interest on securities: ₹ 20,000 Income from card games ₹ 30,000
Bindhu (Major daughter) → Interest on deposits: ₹ 12,000 (Amount invested by Sujan)
Income from dance competition ₹ 3,000
Lyma (Minor daughter with disability) → Interest on deposits: ₹ 3,000 Income from sports ₹ 33,000
- Sujan is one of the members in a HUF and he transferred a property for the family during the previous year. The income generated from the property was ₹ 30,000.
20. X, an owner of two houses, sells a residential house in Mumbai for ₹ 26,00,000 on 1st May, 2020. This house was purchased by him on 1st April, 2007 for ₹ 2,58,000. On 30th May, 2020, he purchased a flat in Delhi for ₹ 14,00,000 for the purpose of the residence of his son-in-law. Cost inflation indices for the financial year 2007-08 and 2020-21 are 129 and 301 respectively.
- During the Previous year, his only other income was from house property amounting to ₹ 30,000. He deposited ₹ 40,000 in P.P.F. Compute the chargeable amount of capital gains and taxable income for the assessment year 2021-22.

21. The net profit of Mr. Anoo as per his profit and loss account after charging the following items was ₹ 3,40,000.

	₹
(a) Interest on capital	20,000
(b) Salary to staff	1,16,000
(c) Office expense	3,000
(d) Bad debts written off	13,000
(e) Provision for bad debts	10,000
(f) Provision for income tax	16,000
(g) Donation for social science research	15,000
(h) Depreciation	17,000
(i) Cash purchases	30,000

Compute income from business assuming that allowable depreciation and bad debts were ₹ 12,000 and ₹ 16,000 respectively.

22. The Gross Total Income of Mrs. Hema amounted to ₹ 8,00,000 (includes STCG ₹ 5,000 and LTCG ₹ 50,000) in the previous year 2020-21 and she made the following donations and payments in cheques. Calculate her taxable income.

	₹
(a) Prime Minister's National Relief Fund	50,000
(b) Kerala CM's flood distress fund	20,000
(c) Prime Minister's National Drought Relief Fund	20,000
(d) Rajiv Gandhi foundation	30,000
(e) Mahatma Gandhi memorial trust	12,000
(f) Medical insurance premium paid	4,000
(g) Contribution to LIC Pension Fund	6,000

23. Distinguish between short term and long term capital gain.

(8x 5=40, Maximum ceiling 35 Marks)

Part C

Answer any two questions

24. Explain any ten incomes exempt from tax.
25. Mr. Balaji furnishes the following particulars of his investments for the previous year ended 31.3.2021:
- a) ₹20,000 8% municipal debentures
 - b) ₹30,000 10% Karnataka State Government Loan
 - c) ₹40,000 18% tax-free debentures of X Co. Ltd, (Date of Payment of Interest 1.5.2020) listed in a recognized stock exchange.
 - d) ₹20,000 7% Capital Investment Bonds of Government of India

He also received during the same previous year:

- i. ₹2,000 as interest on Central Government Securities.
- ii. ₹2,000 as interest on State Government Securities
- iii. ₹9,000 as interest on Debentures of X Co. (Pvt.) Ltd. (Date of payment of interest 1.5.2020) (not listed in recognized stock exchange).
- iv. ₹1,500 as interest on bank deposit
- v. ₹1,000 as interest on loan given to a relative.
- vi. Gift worth ₹50,000 from cousin
- vii. Winnings from Karnataka state lottery ₹42,000

He paid ₹100 as commission to his bankers for collecting interest on securities.
Compute his income from other sources.

26. Mr. Salman an ordinary resident furnishes the following details; calculate his GTI for the previous year 2020-21.

Description	Amount
Income from Salary	5,60,000
Income from House Property	(-)84,000
Income from cold storage business	72,000
Income from Textile business	43,000
Income from Illegal carrying of gold Business	2,00,000
Legal Charges incurred for Illegal Business	30,000
Income from Hotel business in Kuwait	12,00,000
Loss from Travel agency in Czech Republic	3,00,000
Income from dry fruit business in KSA	50,000
Loss from Processed food business in Chile	1,00,000
Dividend from HCL India Ltd	7,000
Short Term Capital Loss for the P/Y 2019-20	32,000
Long Term Capital Loss on transfer of building	3,00,000
Long Term Capital Gain on transfer of plot	4,40,000
Long Term Capital Loss for the P/Y 2018-19	83,000
Dividend from Saudi Aramco Ltd.	17,000
Current Year Depreciation	12,000
B/F Depreciation for the P/Y 2018-19	23,000

27. Mr. Obleshu furnishes the following details, calculate his GTI if he is a:

- Ordinarily Resident
- Not Ordinarily Resident and
- Non-Resident.

Description	Amount
Income from business in Kolkata, Managed in KSA	25,000
Income from Pension for services rendered in India, received in London	15,000
Income from House Property in Burma, received in Kota (Rajasthan)	10,000
Income from business in Sri Lanka, deposited in a bank there	15,000
Income from Profession in Kuwait and amount received there. But it was set up in India	15,000
Interest on UK Govt. securities, 50% received in India	5,000
Interest on England Development Bond, 1/5 th received in India	50,000
Agricultural income from America, received there, but later remitted to India	81,000
Income from property in Canada and received in Germany	40,000
Income from Business in Uganda, controlled from Cochin (Rs:25,000 received in Calicut)	45,000
Profit on sale of a building in India but received in Sri Lanka	18,000
Salary received in India for services rendered in London	8,000
Interest income earned and received in Bangladesh from a deposit there	6,000
Income accrued in Shimla but received in Singapore	6,000
Income from agriculture in Nepal and it is all spent on the education of children in Katmandu	5,000
Previous year income brought to India	43,000
Gift received from a friend in India received in England	73,000
Dividend from Indian company received in Nepal	37,000

(2 x 10 = 20 Marks)

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(Pages : 2)

Reg. No:.....

Name:

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE

Fifth Semester BBA Degree Examination, November 2021

BBA5B11 – Financial Market and Institutions

(2019 Admission onwards)

Time: 2 ½ hours

Max. Marks: 80

PART A

All questions can be attended.

Each question carries 2 marks.

1. Define the term 'Financial Market'.
2. Define the term 'Guilts'?
3. Differentiate between 'Commercial paper and Certificate of deposit.
4. Who is 'Remisier' in stock market transaction?
5. What is 'cornering' in securities dealing?
6. List out the objectives of SEBI.
7. What do you mean by NBFCs?
8. What do you mean by 'Rematerialization' of Securities?
9. Mention the role of NSDL in capital market.
10. What are SWAPS?
11. List out any two benefits of DEMAT Accounts.
12. What you mean by 'Credit Guarantee'?
13. State the Developmental financial institutions (DFIs) in India.
14. Expand:
 - a) CRISIL
 - b) CIBIL
15. What is Zero Coupon band? (15 x 2 = 30, Maximum ceiling 25 marks)

PART B

**All questions can be attempted.
Each question carries 5 marks.**

16. Briefly describe the features of government securities?
17. Distinguish between Futures and Forwards.
18. Elucidate the online trading mechanism in BSE.
19. Explain the major functions of SEBI.
20. What are the functions of NSDL?
21. Explain shortly any *five* 'fund based financial services.
22. Explain the merits and demerits of listing of securities.
23. Mention the participants and their role in money market transactions.

(8 x 5 = 40, Maximum ceiling 35 marks)

PART C

Answer any two questions

24. Define the term 'Financial System'. Describe the recent growth and developments in Indian Financial system.
25. Briefly explain the role of stock exchanges in the economic progress of India.
26. Define the term 'Financial Derivatives'. Explain the important types of financial derivatives and its features.
27. Describe the structure and components of money market in India.

(2 x 10 = 20 Marks)

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE
Fifth Semester BBA Degree Examination, November 2021
(Open Course)

BBA5D01 – E- Commerce

(2019 Admission onwards)

Time: 2 hours

Max. Marks: 60

PART A

**All questions can be attended.
Each question carries 2 marks.**

1. Define E-commerce.
2. What is e-commerce infrastructure?
3. How does e-commerce work?
4. Who are the participants in SCM?
5. What are the factors to be considered while implementing E-Commerce Strategy.
6. Explain the term "eaves dropping".
7. What is electronic payment system?
8. What is the significance of EFT in E-commerce.
9. What are the properties of e-cash?
10. What are the limitations of credit card?
11. Why a card is known as "smart"?
12. What is electronic purse?

(12 x 2 = 24, Maximum ceiling 20 marks)

PART B

**All questions can be attended.
Each question carries 5 marks.**

13. Differentiate traditional commerce from E-commerce.
14. Write a short on history of E-commerce.
15. What are the problems and challenges of E-commerce?
16. Explain the process of supply chain management.
17. Differentiate pre-paid e-payment system from post-paid e-payment system.
18. What are the types of biometrics?
19. What are the factors influencing successful E-commerce?

(7 x 5 = 35, Maximum ceiling 30 marks)

PART C
Answer any one question

- 20. Explain various business models of e-commerce.
- 21. Explain the major security issues in e-commerce with their solutions.

(1 x 10 = 10 marks)