FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE
Fifth Semester BBA Degree Examination, November 2023
BBA5B07 – Human Resources Management
(2019 Admission onwards)

Time: 2 ½ hours   Max. Marks: 80

PART A
All questions can be attended. Each question carries 2 marks.

1. Define the term 'Job analysis'.

2. What is Green HRM?

3. Why Work Life Balance is important?

4. What is the purpose of Job description?

5. Explain the concept of Employee turnover.

6. Define Performance Appraisal.

7. What is meant by the term 'Workforce diversity'?

8. What is placement ?

9. What is the significance of HR planning?

10. Explain the concept of Compensation.

11. What is employee engagement?

12. What is training process outsourcing ?

13. What is the concept of employee retention ?

14. Define Strategic HRM.

15. Explain the concept of Downsizing.

(15 2 = 30 , Maximum ceiling 25 marks)

PART B
All questions can be attended.

16. What is the primary goal of Human Resource Management within an Organisation?

17. Explain the evolution of HRM .

18. How does a well – structured orientation program benefit both new employees and the organization? .

19. Describe the concept of employee development and its role in enhancing organizational performance.

20. Discuss the advantages and disadvantages of using internal sources for employee recruitment.

21. Explain the concept of 'Performance Appraisal' and discuss how it can be used to improve employee performance.

22. Distinguish between Personal Management of HRM.

23. How has technology, such as HRIS (Human Resource Information Systems), transformed HRM practices?

(8x5 = 40, Maximum ceiling 35 marks)

PART C
Answer any two questions

24. Evaluate the effectiveness of employee training and development programs. How can HRM professionals ensure that training initiatives translate into tangible skill improvement and enhanced job performance.

25. How can HRM contribute to ensuring compliance with labour laws and regulations within an organization.

26. What are the key factors that influence employees compensation in the work place.

27. What are the main steps involved in the process of Job analysis, and why is it important for HRM?

(2 x 10 = 20 Marks)

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FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE

Fifth Semester BBA Degree Examination, November 2023

BBA5B08 – Business Research Methods

(2019 Admission onwards)

Time: 2 hours　　　　　　　　　　　　　　　　　　Max. Marks: 60

Part A

All questions can be attended. Each question carries 2 marks.

1. What is action research?
2. Discuss deduction theory
3. What is meant by research gap?
4. State the meaning of independent and intervening variables
5. What do you mean by questionnaire?
6. Narrate the sources of secondary data
7. State the features of descriptive analysis
8. What is a frequency table?
9. Discuss simple and weighted index numbers
10. Define research report
11. What is foot note?
12. What is MLA style.

(12 x 2 = 24, Maximum ceiling 20 marks)

Part B

All questions can be attended. Each question carries 5 marks.

13. Discuss the features of business research
14. Explain the various types of hypotheses
15. What are the characteristics of a good sample design?
16. Explain (a) Case Study, and (b) Pilot Study
17. What is editing and coding of data? State its significance
18. Explain the various formats in writing references
19. What are the qualities of a good research report?

(7x5 = 35, Maximum ceiling 30 marks)

PART C

Answer any one question. It carries 10 marks.

20. Discuss the significance of research design. Also state the various types of research design

21. Define Survey. Explain its characteristics and types

(1x10 = 10 marks)

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FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE

Fifth Semester BBA Degree Examination, November 2023

BBA5B09 – Operations Management

(2019 Admission onwards)

Time: 2 ½ hours

Max. Marks: 80

PART A
All questions can be attended.
Each question carries 2 marks.

1. What is operations management?

2. What is EOQ?

3. What is prevention cost?

4. What is forming process?

5. What do you mean by multi-storey building?

6. What is quality planning?

7. Define quality.

8. What is MPS?

9. What is scatter diagram?

10. What is HML analysis?

11. What do you mean by kaizen?

12. What is histogram?

13. What is lead time?

14. What is motion study?

15. What is plant layout?

(15 x 2 = 30, Maximum ceiling 25 marks)

PART B
Answer all questions
Each question carries 5 marks.

16. What is six sigma? Explain its features.

17. What are the main components of time study?

18. Explain the scope of operations management.

19. What are the important steps in work measurement?

20. Discuss quality circles.

21. What are steps in product development?

22. Explain Ishikawa diagram.

23. What is project process? State its features.

(8 x 5 = 40, Maximum ceiling 35 marks)

PART C
Answer any two questions

24. What is MRP? Explain its elements.

25. Explain the historical evolution of operations management.

26. What is capacity planning? Discuss the different methods of capacity planning.

27. Discuss inventory classification models.

(2 x 10 = 20 marks)

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FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE

Fifth Semester BBA Degree Examination, November 2023

BBA5B10 – Income tax

(2019 Admission onwards)

Time: 2 ½ hours

Max. Marks: 80

SECTION A

All questions can be attended.
Each question carries 2 marks.

1. What is meant by standard rent?

2. Who is an assessee in default?

3. What do you mean by grossing up of income?

4. What is accelerated assessment?

5. What are tax-free perquisites?

6. What is adjusted total income?

7. What is unabsorbed depreciation?

8. What is maximum marginal rate?

9. What is meant by slump sale?

10. What is dearness allowance?

11. What do you understand by ex-interest transactions of securities?

12. What is deemed income?

13. Write any four house property income exempted from tax.

14. What is casual income? Give an example.

15. How will you treat income from a property held as stock-in-trade?

(15 x 2=30, Maximum ceiling 25 Marks)

SECTION B

All questions can be attended.
Each question carries 5 marks

16. Shobhit is District Magistrate of Agra. He is living in a furnished bungalow provided by the Government free of rent. His salary is Rs. 1,50,000 per month. The rent of unfurnished bungalow as per Government rules is Rs. 2,000 per month, but its fair rental value is Rs. 7,500 per month. He is provided furniture of the value of Rs. 1,20,000. Compute the value of rent-free house as a perquisite for the purpose of Income Tax.

17. Calculate income under the head capital gain from the following:

Self-generated goodwill of a business sold for Rs.18,00,000.Bonus shares from Zen Ltd.(not listed) obtained on 26th September 2008 (Face value was Rs.3,00,000) sold on 24th March 2023 for Rs.9,80,000.Long term capital loss in the transfer of a building Rs.80,000.

CII: 2008-09:137   2022-23:331

18. Dr. Vishal Gupta is a registered medical practitioner at Solapur. From the following details, calculate his income from profession for the Assessment Year 2023-24.

		₹.
a)	Salary paid to employees	2,80,000
b)	Surgical equipment purchased	65,000
c)	Visiting fees	1,00,000
d)	Gross receipt from dispensary	3,85,000
e)	Goss receipts from consultation	2,90,000
f)	Gifts from patients	10,000
g)	Medicines purchased	2,25,000
h)	Closing stock of medicines	35,000

19. Mr. Muthuvel, a citizen of India left India on 19.09.2014 for employment abroad. Prior to this date he was always in India. During the Previous Years 2017-18 & 2018-19 he visited India for 235 days and 212 days respectively. In the Previous Year 2022-23, he came to India on 15.7.2022 and left on 01.01.2023. Determine her residential status for the Previous Year 2022-2023.

20. Explain the difference between short-term capital assets and long-term capital assets.

21. Smt. Mridula owns two houses. One is self-occupied on which she paid a municipal tax of ₹.4,000/-The second house is let out on a monthly rent of ₹.12,000/-. Its fair value is ₹.90,000. She paid municipal tax of ₹.3,000 on the house. The house remained vacant for one month and one month unrealized rent also. The construction of the self-occupied house was commenced on 24^{th}May 2019 and finished on 31^{st}March 2022.The loan taken for the purpose was ₹.1,90,000 @10% interest p.a. Calculate taxable income from house property.

22. An employer has taken a house on rent @ Rs.18,000 p.m. He allotted half the house to Mr. Sunil and other half to Mr. Anil for residential purposes. The annual salary of former one is Rs.4,00,000 and later one is Rs.8,00,000.Find out the rent free house for Mr.Sunil& Mr.Anil.

23. Explain the relation between residential status and incidence of tax?

(8x 5=40, Maximum ceiling 35 Marks)

In what circumstances is the income of one person treated as the income of another?

Explain the expenses which are expressed as disallowed while computing business profits.

Mr. Muzammil (50 years old) is a teacher. Calculate his total income for the current assessment year on the basis of following particulars:

		₹.
i.	Salary at ₹.28,500 per month	3,42,000
ii.	Wardenship allowance at ₹.1,500 p.m.	18,000
iii.	Examiner ship Remuneration	6,000
iv.	Royalty from books for colleges	18,000
v.	Income from card games	7,000
vi.	Amount received from lottery(net)	32,000
vii.	Expenses on lottery tickets	20,000
viii.	Contributed into LIC pension fund	15,000
ix.	Medi claim insurance of PNB	26,000
x.	Donation to an approved school	35,000
xi.	Expenditure on Cancer treatment of spouse	27,000

27. Compute the gross total income of Mr. Raheem after setting of the different losses against other incomes and state the amount of losses to be carried forward.

	₹.
1) Winnings from the Karnataka State Lottery (net) received	70,000
2) A credit in his pass book the sources of which cannot be explained	60,000
3) Received as interest on tax-free debentures of Asian Paints Ltd. (Not listed on any stock exchange)	4,500
4) Received as interest on debentures of Telco Ltd. (Listed on Mumbai stock exchange)	7,200
5) Loss from House Property	6,000
6) Share of loss from a firm	30,000
7) Dividend from Indian Company	2,500
8) Income from silver business(speculation)	(-)6,000
9) Capital Gains from short-term capital assets	23,000
10) Capital Losses from long-term capital assets	21,000

(2 x 10=20 Marks)

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE
Fifth Semester BBA Degree Examination, November 2023
BBA5B11 – Financial Markets and Institutions
(2019 Admission onwards)

Time: 2 ½ hours   Max. Marks: 80

PART A
Answer all questions

1. Define the term 'Financial intermediation'.

2. Define the term 'Financial Assets'

3. Differentiate between 'Certificate of deposit' and 'Fixed Deposit Receipt'.

4. Who are 'Jobbers'?

5. What do you understand about 'Price Rigging' in the stock market?

6. List out the regulatory bodies in the Indian Financial system.

7. What is short selling ?

8. What do you mean by 'Depository Participants'?

9. Mention the role of NSDL in the capital market.

10. What is the 'American Option'?

11. Mention the benefits of dematerialisation of securities.

12. What do you mean by 'Factoring'?

13. State the objectives behind the formation of SEBI.

14. Write note on SIDBI.

15. What is a Deep Discount bond?   (15 x 2 = 30, Maximum ceiling 25 marks)

PART B
Answer all questions

16. Describe the features of financial instruments.

17. Briefly describe the benefits of guilt-edged securities.

18. Distinguish between Futures and options.

19. Elucidate the process of online trading in securities.

20. Explain the composition of SEBI.

21. What are the functions of stock brokers?

22. What is book building?

23. Explain the advantages of listing of securities.

                                  (8 x 5 = 40, Maximum ceiling 35 marks)

PART C
Answer any two questions

24. Define the term 'Financial System'. Describe the unique features of the Indian Financial system.

25. Briefly explain the roles played by various participants of the stock market in India.

26. Define the term 'Derivatives.' Explain the vital classification of derivative instruments

27. Define the term 'Money market' and explain the weaknesses of money market functioning in India.

$(2 \times 10 = 20$ marks$)$

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE
Fifth Semester BBA Degree Examination, November 2023
(Open Course)
BBA5D01– E- Commerce
(2019 Admission onwards)

Time: 2 hours   Max. Marks: 60

PART A
All questions can be attended.
Each question carries 2 marks.

1. Define E-commerce?

2. List out any four features of E-commerce.

3. Explain the term 'Encryption'. .

4. What do you mean by hacking? .

5. Write a short note on "Sniffing ". .

6. What are the importance of B2G model.

7. Write a short note on WWW. .

8. What do you mean by internet advertising ? .

9. Write a short note on participants of online transaction? .

10. Write any four famous e- commerce web sites.

11. What is OTP? .

12. What do you mean by online auction? .

(12 x 2 = 24, Maximum ceiling 20 marks)

PART B
All questions can be attended.
Each question carries 5 marks.

13. What do you mean by cyber laws? .

14. Define EDI .Explain its advantages & disadvantages.

15. Explain the components of SCM.

16. Explain the different business models of E-commerce.

17. Distinguish between traditional commerce and E-commerce.

18. Briefly explain prepaid and post paid payment system.

19. What are the security issues in E-commerce?

(7x5 = 35, Maximum ceiling 30 marks)

PART C
Answer any one question

20. Discuss the role of E-commerce in modern business environment. State the challenges and opportunities of E-commerce

21. What do you mean by Biometrics? Explain the types o f biometrics. .

(1 x 10 = 10 Marks)