

1B5N24172

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Reg. No:.....

Name: .....

**FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE**  
**Fifth Semester BBA Degree Examination, November 2024**

**BBA5B07 – Human Resources Management**

(2022Admission onwards)

Time: 2 ½ hours

Max. Marks : 80

**PART A**

**All questions can be attended. Each question carries 2 marks.**

1. What is personnel management?
2. What you mean by Stress interview ?
3. Define job design.
4. Explain the term socialization
5. What is employee retention ?
6. What is the concept of brain storming?
7. What is vestibule training ?
8. State about the term Business Process Outsourcing?
9. What you mean by mentoring?
10. What is Behavioral Anchored Rating Scale?
11. Give any three example of fringe benefit
12. What you mean by incentives
13. Define Strategic HRM
14. Define Green HRM
15. Define human resource audit.

**(15x2=30, Maximum ceiling 25 marks)**

**PART B**  
**All questions can be attended.**

16. Building Human Resource based competitive advantage is a difficult task.  
Explain?
17. What is the necessity of employee retention in an organization?
18. What are the merits and demerits of external sources of recruitment?
19. Differentiate time wage system and piece wage system ?
20. What are the essential features of a good compensation management?
21. What are the factors that affect the balance of work and life ?
22. What are the benefit of Human Resource Information System?
23. What you mean by downsizing? What are the reason for downsizing in an organization.?

**(8x5=40, Maximum ceiling 35 marks)**

**PART C**  
**Answer any two questions**

24. “ Human resource planning is a pre - requisite for effective management of human resources” In light of this statement, analyse the significance of human resource planning.
25. Clearly define and discuss the relationship among job analysis, job description and job specification.
26. Training is to bridge the gap between job requirements and present competence of an employee. How is it possible?. State the different types of training?
27. Explain the methods of performance appraisal? What are the weakness of these methods?

**(2x10= 20 Marks)**

**FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE**  
**Fifth Semester BBA Degree Examination, November 2024**

**BBA5B08 – Business Research Methods**

(2022 Admission onwards)

Time: 2 hours

Max. Marks : 60

**Part A**

**All questions can be attended. Each question carries 2 marks.**

1. Define 'concept'.
2. What is basic research?
3. Point out the four types of measurement scales?
4. What is extraneous variable. ?
5. What is quasi random sampling?
6. Give the meaning of editing and coding of data.
7. What is a histogram?
8. What do you mean by a close ended question?
9. What is a case study?
10. What do you mean by reliability and validity of data?
11. State the purpose of citation in project report?
12. What is Index number?

(12 x 2 = 24, Maximum ceiling 20 marks)

**Part B**

**All questions can be attended. Each question carries 5 marks.**

13. Define research? What are its characteristics?
14. Briefly explain the relevance of constructs in theory building?
15. Distinguish between type-1 error and type-II error?
16. Write short note on bibliography and its importance's in research report.
17. What is a schedule? What is its purpose?
18. What are the principles of classifying data?
19. Briefly explain the measures of central tendency?

(7x5 = 35, Maximum ceiling 30 marks)



### **PART C**

**Answer any one question. It carries 10 marks.**

20. What is research Problem? Define the main issues which should receive the attention of the researcher in formulating the research problem. Give suitable examples to elucidate your points?
21. Explain the significance of a research report and narrate the various steps involved in writing such a report?

**(1x10 = 10 marks)**

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**FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE**  
**Fifth Semester BBA Degree Examination, November 2024**  
**BBA5B09 – Operations Management**  
(2022 Admission onwards)

Time: 2 ½ hours

Max. Marks : 80

**PART A**

**All questions can be attended.**  
**Each question carries 2 marks.**

1. What is Quality Planning?
2. What is Ishikawa diagram?
3. What is Six Sigma?
4. What is Inventory Management?
5. What is Motion Study?
6. What is FSN Analysis?
7. What is Capacity Bottleneck?
8. What is Work Sampling?
9. What is control chart ?
10. Define Plant Layout.
11. What do you meant by Facility Planning?
12. Discuss the Concept of Material Handling.
13. What is Total Quality Management?
14. Define capacity.
15. What is Schematic Model?

(15 x 2 = 30, Maximum ceiling 25 marks)

**PART B**  
**Answer all questions**  
**Each question carries 5 marks.**

16. Discuss the Scope of Operations Management?
17. State the merits and demerits of single storey buildings?
18. State the Factors that determines Plant Location?
19. Discuss the important determines of effective capacity?
20. Discuss the different types of Maintenance.
21. Explain the advantages of MRP?
22. What are the assumptions of EOQ?
23. Explain Quality Circles?

( 8 x 5 = 40, Maximum ceiling 35 marks)

**PART C**  
**Answer any two questions**

24. Discuss inventory classification models?
25. Discuss the different methods of capacity planning?
26. Define plant layout? Explain different types of plant layout?
27. Explain the interaction of operations management with other functional areas?

(2 x 10 = 20 marks)



FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE  
Fifth Semester BBA Degree Examination, November 2024

**BBA5B10 – Income Tax**

(2022 Admission onwards)

Time: 2 ½ hours

Max. Marks : 80

**Section A**

All questions can be attended.  
Each question carries 2 marks.

1. What is income tax?
2. What are the differences between recognised provident fund and unrecognised provident fund?
3. Who is a specified employee?
4. How to determine residential status of an HUF?
5. What is the gross total income?
6. What is annual value?
7. Define block of assets.
8. What are the deductions from Gross salary under section 16?
9. What is rebate under section 87A in old tax regime? who can claim it?
10. What are the rules regarding taxability of family pension?
11. What is clubbing of income?
12. What are the rules regarding set-off of capital losses?
13. State the deductions under section 80CCD?
14. State the rates of income tax under 115BAC for individuals?
15. What is surcharge? How is it calculated?

(15 x 2 = 30, maximum ceiling 25 marks)

**Section B**

All questions can be attended.  
Each question carries 5 marks.

16. How to determine residential status of an Individual? What is the relationship between residential status and incidence of tax?
17. What is aggregation of income? Explain the situations where aggregation of income is necessary.

18. Mr. Narayan who is not covered by payment of Gratuity Act 1972, retires from service on December 25, 2023, from A Ltd. and receives ₹8,00,000 as gratuity after 36 years and 9 months of service. His salary is ₹24,000 per month up to June 30, 2023 and ₹28,000 from July 2023. Besides he gets a D.A of ₹4,000 per month ( 70% of which is considered for service benefits). Compute the taxable amount of gratuity for the Assessment year 2024-25.
19. Mr. Reddy retires from private service on 30<sup>th</sup> April, 2023 and his pension has been fixed at ₹6,000 per month. He gets half of his pension commuted and gets ₹3,00,000. He also received ₹1,50,000 as gratuity. He gets his pension commuted during January 2024. Pension become due on 1<sup>st</sup> day of each month. Compute taxable amount of pension.
20. Mr. Ramesh owns a big house. The construction of which was completed in May 2022. 50% of the area is let out for residential purposes on a monthly rent of ₹22,500. 50% of the floor area is used by the owner for his residence.
- |                              |               |
|------------------------------|---------------|
| Municipal valuation:         | ₹6,00,000.    |
| Standard rent                | ₹9,00,000.    |
| Municipal tax paid           | ₹80,000       |
| Repairs                      | ₹50,000 . . . |
| Interest on loan for repairs | ₹3,00,000     |
| Annual charges               | ₹15,000       |
| Fire insurance premium       | ₹19,000.      |
- Compute his income from house property.
21. Mrs. Prakash purchased one residential flat in 2006-07 at the cost of ₹1,22,000. She sold the same during the financial year 2023- 24 for ₹ 8,00,000. She did not own any other houses. Out of sales proceeds she bought another house for ₹ 2,88,000 and invested ₹1,00,000 in bonds issued by NHAI within six months from the date of sale of house. Compute her capital gain (CII for the year 2006-07 is 122 and 2023-24 is 348).
22. From the following particulars compute income from other sources for the AY 2024-25.
- Interest on listed securities (Net) ₹9,000.
  - Dividend from foreign company (gross) ₹16,000.
  - Winning from horse race (Net) ₹17,780.
  - Interest on debenture of a local authority (gross) ₹7,200.
  - Interest on post office saving bank ₹1,500
  - Family pension received ₹36,000.



23. From the following information of a trader, compute the gross total income for the AY 2024-25.

- a) Income from house property (computed) ₹2,50,000.
- b) Business loss ₹60,000.
- c) Current years depreciation ₹10,000.
- d) business loss of preceding years ₹ 50,000.
- e) Unabsorbed depreciation of the preceding years ₹30,000.
- f) Short term capital loss ₹40,000.
- g) Long term capital gain ₹50,000.

(8 x 5 = 40, maximum ceiling 35 marks)

**Section C**

**Answer any two Questions.  
Each question carries 10 marks.**

24. What are the income tax provisions regarding the following expenses, in computing income from business.

- a) Expenses of speculative activities.
- b) Expenses on scientific research.
- c) Deductions in respect of preliminary expenses.
- d) Amount of Income tax paid.
- e) Bad debts.

25. What is capital gain and what are the different types of capital gains? What are the rules regarding the exemption of capital gains?

26. Compute the taxable salary of Smt. Devi of Cochin for the AY 2024-25 from the following particulars.

- a) Basic salary ₹ 16,000 p.m.
- b) Dearness allowance ₹4,000 p.m (as per terms of employment)
- c) Bonus ₹16,000 p.a.
- d) Rent free accommodation provided by the employer at Cochin (population exceeding 40 lakh), the fair rental value of which is ₹ 60,000 p.a. The cost of the furniture provided there is ₹ 20,000.
- e) Entertainment allowance ₹1,000 p.m.
- f) Her contribution to recognised provident fund is at 15% of salary.
- g) Employer's contribution recognised provident fund is ₹ 30,000 p.a.
- h) Interest on recognised provident fund at 9.5% is ₹ 30,000.
- i) Free use of large motor car for both official and personal purposes. A driver is also provided by the employer.

27. From the following profit and loss account for the year ended 31<sup>st</sup> March 2024, compute income from business, income from house property and gross total income.

**Profit and loss account .**

	(₹)		(₹)
To Office salary	4,800	By Gross profit	4,35,532
To General expenses	2,550	By Commission	1,205
To Bad debts written-off	2,100	By Discount	751
To Reserve for bad debts	3,000	By Sundry receipts	202
To Fire insurance premium	450	By Rent of building	52,640
To Advertisement	2,500	By Capital gain	3,000
To Interest on capital	1,000		
To Interest on bank loan	1,550		
To Donations by cheque	3,875		
To Depreciation	1,200		
To Net profit	<u>4,70,305</u>		<u>          </u>
	<u><u>4,93,330</u></u>		<u><u>4,93,330</u></u>

The amount of depreciation available is ₹ 1,000

(2 x 10 =20 marks)

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**FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE**  
**Fifth Semester BBA Degree Examination, November 2024**

**BBA5B11 – Financial Markets and Institutions**

(2022 Admission onwards)

Time: 2 ½ hours

Max. Marks : 80

**PART A**

**All questions can be attended.**  
**Each question carries 2 marks.**

1. What is meant by financial system ?
2. What is financial asset?
3. What is Certificate of Deposit?
4. What is call money market?
5. What is a commercial bill?
6. What is bond market?
7. What is IDFC?
8. What is NBFC?
9. What is primary market?
10. What is new issue market?
11. What is listing?
12. What is stock index?
13. What is short selling?
14. What is book building?
15. What is SEBI?

**(15 x 2 = 30, Maximum ceiling 25 marks)**



**PART B**  
**Answer all questions**  
**Each question carries 5 marks.**

16. Which are the important capital market regulators in India?
17. What are the functions of secondary market?
18. Write a note on settlement system.
19. What are the limitations of primary market?
20. Write a note on SIDBI
21. What are the main functions of SFC?
22. Write a note on mortgage market?
23. Explain the provisions related to repos?

( 8 x 5 = 40, Maximum ceiling 35 marks)

**PART C**  
**Answer any two questions**

24. What are the major development institutions in India? Explain
25. Explain the role of DFI in industrial developments in India.
26. What are the different types of derivatives?
27. Explain the recent trends occurring in Indian money market.

(2 x 10 = 20 marks)

**FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE**  
**Fifth Semester BBA Degree Examination, November 2024**

**(Open Course)**

**BBA5D01 – E – Commerce**

**(2022 Admission onwards)**

Time: 2 hours

Max. Marks : 60

**PART A**

**All questions can be attended.**  
**Each question carries 2 marks.**

1. What is E-commerce?
2. Explain the term "EDI".
3. What is C2C E-commerce transaction?
4. Write a short note on WWW.
5. What types of products are suitable for ecommerce ?
6. What is E-cheque?
7. Write any four famous E-commerce websites.
8. What do you mean by "Spoofing"?
9. Write a short note on Digital Certificate?
10. List out any four advantages of credit card?
11. What is "Firewall"?
12. What do you mean by internet advertising?

**(12x2=24, Maximum ceiling 20 marks)**

**PART B**

**All questions can be attended.**  
**Each question carries 5 marks.**

13. What are the limitations of E-commerce?
14. What do you mean by cyber laws?
15. Explain the different business models of E-commerce.
16. What is debit card? Explain its advantages and disadvantages.
17. What are the security issues in E-commerce?
18. Explain the components of SCM.
19. What are the different classifications of payment systems?

**(7x5=35, Maximum ceiling 30 marks)**

**PART C**

**Answer any one question**

20. Explain the impact of E-commerce over traditional methods.
21. What do you mean by Biometrics? Explain the types of biometrics?

**(1 x10= 10Marks)**