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2B6M19255

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Reg. No:.....

Name: .....

**FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE**  
**Sixth Semester BBA Degree Examination, March /April 2019**  
**BBVIB12 – Operations Management**  
 (2016 Admission onwards)

Time: 3 hours

Max. Marks:

**Part A**

**Answer all questions, each question carries 1 mark.**

**I. Fill up the blanks:**

1. .... means working out of time that should be required to perform each operation.
2. JIT stands for .....
3. Time study was developed by .....
4. .... is the process of transforming a variety of resources into goods and services.
5. MRP stands for .....

**II. Choose the correct answer:**

6. This aims at prevention of defects at the source, effective feedback system and corrective action procedure.
 

a) EOQ	b) Quality assurance
c) Quality control	d) None of the above
7. Which of the following is a production planning function?
 

a) Estimating	b) Routing
c) Dispatching	d) Diverting
8. Which of the following is a determinant of effective capacity?
 

a) Facilities factors	b) Product factors
c) Process factors	d) All of these
9. Which of the following is a step in site selection?
 

a) Selection of the region	b) Selection of the locality
c) Selection of the site	d) All of the above
10. The physical arrangement of facilities is called
 

a) Product design	b) Process design
c) Facilities layout	d) Capacity planning

(10 x 1 = 10 Marks)

**Part B**

**Answer any eight questions. Each question carries 2 Marks.**

11. What is mass production?
12. Define quality.
13. What is kaizen?
14. What is motion study?
15. Define capacity.
16. What is production control?
17. What do you mean by process design?
18. What is quality circle?
19. What is material handling?
20. What is hybrid plant layout?

**(8 x 2 = 16 Marks)**

**Part C**

**Answer any six questions. Each question carries 4 marks.**

21. Explain the objectives of operations management.
22. Discuss the benefits of TQM.
23. Explain various factors that determine plant location of an industrial unit.
24. What are the main components of time study?
25. Mention the objectives of MRP.
26. What are the different types of control chart?
27. What are the features of capacity utilization?
28. State merits and demerits of batch production.

**(6 x 4 = 24 Marks)**

**Part D**

**Answer any two question. Each question carries 15 Marks.**

29. What is operations management? Explain its scope.
30. Explain the different methods of capacity planning.
31. What is product selection? Explain the procedure involved in product selection.

**(2 x 15 = 30 Marks)**

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(Pages : 2)

Reg. No: .....

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FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE  
 Sixth Semester BBA Degree Examination, March /April 2019  
 BBVIB13 – Organisational Behaviour  
 (2016 Admission onwards)

Time: 3 hours

Max. Marks:

**PART – 1**

**I. Choose the correct answer from the following questions. Each question carries 1 mark.**

1. Motivation –Hygiene theory is also known as  
 a. Two factor Theory      b. X and Y Theory      c. Equity Theory      d. Goal Theory
2. .... is part of the organizational structure  
 a. Formal group      b. Informal group      c. Cliques      d. None of the above
3. .... Conflict involves conflict between two or more individuals  
 a. Interpersonal      b. Intra-personal      c. Organisational      d. Group
4. .... has been derived from the Latin word 'Persona'  
 a. Perception      b. Power      c. Politics      d. Persona
5. The highest level of conflict within the individual is .....  
 a. Frustration      b. Goal Conflict      c. Role conflict      d. Group Conflict.

(5 x 1=5 Marks)

**II. Fill in the blanks. Each question carries 1 mark.**

6. .... is the ability of a manager to induce subordinates to work with confidence and zeal
7. XY theory of motivation was developed by .....
8. Three conflicting psychoanalytic concepts are id, ego and .....
9. Change means the ..... of status quo.
10. Leadership Contingency model was developed by .....

(5 x 1=5 Marks)

**PART – II**

**Answer any eight questions from the following questions.  
Each question carries 2 marks.**

11. What is Group Cohesiveness?
12. What do you mean by Personality?
13. Define Organisational Behaviour?
14. What do you mean by Organisational Change?
15. What is Informal group?
16. What is Stress?
17. Define Motivation?
18. What do you mean by learning?
19. What do you mean by Charismatic leadership?
20. Define Perception?

**(8 x 2=16 Marks)**

**PART – III**

**Answer any six questions from the following questions.  
Each question carries 4 marks.**

21. What are the factors affecting Perception?
22. What are the stages in Group Development?
23. What is the financial and non-financial motivation?
24. What are the consequences of work stress?
25. Explain the Social learning theory.
26. What are the determinants of Personality?
27. Discuss the features of Group Dynamics?
28. Explain the different Leadership styles .

**(6 x 4=24 Marks)**

**PART IV**

**Answer any two questions from the following questions.  
Each question carries 15 marks**

29. Explain in detail the features and significance of Organisational Behaviour.
30. Discuss in detail the important theories of Motivation.
31. What are the benefits and limitations of Organisational Development and also explain the steps in Organisational Development.

**(15 x 2 = 30 Marks)**

FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE  
Sixth Semester BBA Degree Examination, March /April 2019  
BBVIB14 – Incometax  
(2016 Admission onwards)

Time: 3 hours

Max. Marks: 40

**Part – I**

Answer all questions. Each question carries 1 mark.

**A. Choose the correct answer from the brackets**

1. The period of 12 months commencing on the 1<sup>st</sup> day of April every year is known as:
 

a) Previous year	(b) Accounting year
(c) Assessment year	(d) Financial year
2. Income accrues in India is assessable for :
 

a) All assesses	(b) Resident in India
(c) Not ordinary resident in India	(d) Not taxable
3. Which of the following is not a capital asset
 

a) Goodwill of a business	(b) Jewellery
(c) stock-in-trade	(d) Agricultural land in Delhi
4. Which of the following donation is eligible for 100% deduction
 

a) National Children Fund	(b) National Sports Fund
(c) Rajeev Gandhi Foundation	(d) J.L. Nehru Memorial Fund
5. Gratuity received by a Govt employee is
 

(a) Fully taxable	(b) Partly taxable
(c) Taxable up to a limit	(d) Fully exempted

**B. Fill in the blanks:**

6. The maximum deduction allowable under section 80C is.....
7. Expand CBDT
8. Speculative loss can be set-off from.....
9. Salary of M.P is taxable under the head -----
10. Tax liability of an assessee is determined with reference to his ....

(10 x 1 = 10 Marks)

## Part II

Short answer questions. Answer any eight questions  
Each question carries 2 marks.

11. What is assessment year?
12. Calculate annual value from the following  
Faire rent 8000 P.M  
Actual rent 6000 P.M  
Standard rent 7000 P.M
13. What do you mean by tax evasion?
14. Define person
15. Name any two fully exempted allowances
16. What is LTCG?
17. Write two items taxable under the head income from other sources
18. Who is assessee in default?
19. What is tax holiday?
20. Who is a resident?

(8 x 2 = 16 Marks)

## Part III

Short essay questions. Answer any six questions.  
Each question carries 4 marks

21. Write any five deductions under 80C of Income tax Act 1961
22. What are the provisions governing the set-off of losses?
23. Briefly explain agricultural income
24. Distinguish between the term business, profession and vocation.
25. Mr.Aravind retired from a private company on 30<sup>th</sup> November 2016. He was working since 1<sup>st</sup> may 1990. He received Rs 2,00,000 as gratuity . his salary grade was 5000-100-8000-200-15000, since 1<sup>st</sup> march 2005. He was also getting D.A @25% of basic salary. Calculate his exempted gratuity (A) if he comes under Gratuity Act, (B) if he does not come under Gratuity Act
26. Calculate taxable capital gain from the following.  
Net consideration of a residential house Rs 20,00,000 (2-6-2016) (CII: 1125)  
Cost of acquisition of this house Rs 2,30,000 (1-05-1987) (CII: 150)  
New house acquired on 1-09-2017 for Rs 2,00,000

27. From the following calculate income from other sources
- Interest from Govt.securities 12,000
  - Winning from lottery(net) 80,000
  - Income from unit of mutual fund 5,000
  - Interest from bank deposit 4,000
  - Income from agriculture in Pakistan 50,000
28. From the following calculate Gross Total income
- Income from house property 2,00,000
  - Business loss 40000, current year depreciation 8000, business loss for the previous year's 35000, short term capital loss 30000, long term capital gain 40000.

(6 x 4 = 24 Marks)

**Part IV**

**Essay questions. Answer any two questions.**

**Each question carries 15 marks**

29. From the information given below find out the income from house property for the assessment year 2018-19

Particulars	property I	Property II
Municipal valuation	1,90,000	1,90,000
Fair rent	1,85,000	1,95,000
Standard rent	1,70,000	1,70,000
Actual rent	2,16,000	1,75,000
Unrealized rent (all conditions of rule 4 are Satisfied)	30,000	30,000
Interest on borrowed capital (Per Annum)	36,000	36,000
Unrealized of 2016-17 realized		
During the year	28,000	28,000

The above stated properties are let out throughout the previous year. Municipal tax paid is at the rate of 20%

30. The following are the income and expenditure account of Adv. Rammohan . you are required to determine the gross total income for the previous year 2017-18

House hold expenses	79,500	legal fees	1,26,030
Office expenses	7,300	Special commission fee	400
Charity	500	Agricultural income	3,600
Income tax	900	Dividend on shares	1,600
Loss on sale of furniture	2,800	Share from a partnership firm	1,010
Gratuity to a disabled clerk	600	Interest on advance	890
Net income	44,995	Presents from the client	1,000
		Director's fee	300
		Bank interest	335
		Interest on post office savings	430
		Dividend	1,000
Total	1,36,595	Total	1,36,595

Ram mohan is employed as consultant in a private company on part time basis, which give him a monthly salary of Rs 10,000. Company has provided him rent free unfurnished accommodation with furniture costing Rs 60,000 and refrigerator costing Rs 8,000 for his personal use. A small car is also provided by the company for his official use. Determine his gross total income for the year 2017-18

31. How would you determine the residential status of a person?



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Reg. No:.....

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FAROOK COLLEGE (AUTONOMOUS), KOZHIKODE  
 Sixth Semester BBA Degree Examination, March /April 2019  
 BBVIB15- Working Capital Management  
 (2016 Admission onwards)

Time: 3 hours

Max. Marks:

**Part I**

(Fill the following questions carry one mark each)

1. Gross working capital is a ..... concern concept.
2. The Average period of work in progress is .....
3. Cash is the most ..... Asset.
4. EOQ is the ..... size of the order for a particular item of inventory
5. ....Company is introduced JIT Firstly in India.
6. The approach of using more long term funds for financing needs is known as  
 a) Hedging                      b) conservative                      c) aggressive
7. In Miller and Orr model , 'Z' represents  
 a)Upper control limit   b) lower control limit   c) return point   d) zero balance account
8. The time required to process and execute an order is called .....time  
 a) Minimum                      b) maximum                      c) lead                      d) average.
9. Rate of return on capital, with shortage of working capital.....  
 a) Increases                      b) reduces                      c) stable                      d) zero
10. Inventory means.....  
 a)Stock of material   b) work in progress   c) finished goods   d)all of the above

(10×1=10 Marks)

**Part II**  
**(Answer any Eight which carry 2marks each)**

11. Define operating cycle of working capital.
12. What do you meant by factoring?
13. What is ABC analysis?
14. What is receivable management?
15. What is cash budget?
16. Give objectives of holding inventories.
17. What is aging schedule?
18. What is inventory turnover ratio?
19. What are the difference between share and debenture?
20. Define the concept of E.O.Q.

**(8×2=16 Marks)**

**Part III**  
**(Answer any Six which carry 4 marks)**

21. What is perpetual inventory system? What are its advantages?
22. Explain the dimensions of receivables management.
23. Discuss different approaches to working capital financing.
24. What are the merits and demerits of excessive working capital?
25. From the following data prepare stores ledger account under FIFO method  
2017 January 10<sup>th</sup> balance 300 units at Rs 2 per unit  
Jan 12<sup>th</sup> purchased 200 units at Rs 3 per unit  
Jan 14<sup>th</sup> issued 75 units  
Jan 19<sup>th</sup> returned to vendor 50 units  
Jan 20<sup>th</sup> purchased 150 units at Rs.3.5 per unit.  
Jan 24<sup>th</sup> issued 100 units  
Jan 31<sup>st</sup> purchased 120 units Rs 3 per unit

26. Explain different techniques of cash management models.
27. From the following calculate average collection period

Gross total sales	Rs. 500000
Cash sales	100000
Sales return	30000
Debtors (closing)	46000
Receivables ( closing)	10000

28. Discuss various determinants of working capital.

**(6×4=24 Marks)**

**Part IV**  
**(Answer any Two which carry 15 marks each)**

29. Define working Capital. Explain various sources of working capital financing.

30. Discuss the scope of receivable management.

31. The following information extracted from the cost sheet of a company XLtd

Rs Per Unit

Raw materials	50
Direct labour	20
Overheads	40
Total	110
Profit	20
Selling Price	130

- 1) Raw material are in stock on average for 2 months
- 2) The materials are in process on an average for 1 month. (Materials are 100% completed consumption and labour and overheads 50% completed)
- 3) Finished goods on stock on an average are for 2 months.
- 4) Time lag in payment of wages is one month
- 5) Credit allowed by suppliers is 2 months.
- 6) Credit allowed to customers is 3 months.
- 7) 20% of output is sold against cash.
- 8) Company expects to keep cash balance of Rs 100000.
- 9) Calculation of debtors may be at selling price.
- 10) Estimated production is 105000 units
- 11) Assume 10% Margin for contingencies.

You are required to estimate working capital requirement of XLtd.

**(15×2=30 Marks)**